

ARVAL FLEET SHARING



Last Mile Rental



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

WHAT IS AMAZON LAST MILE RENTAL?



Sharing of vans
by a defined
group of DSPs



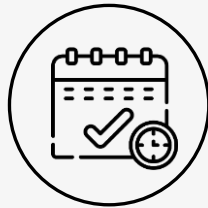
Online reservation
via platform



Smartphone = key
to open and close
the van



A dashboard for
you!



Flexible rental
periods up to 14
days



ACCESS



BOOK



MANAGE



ANALYZE



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

WHAT IS NEW IN THE NEW ON LMR PLATFORM ?

NEW FEATURES FOR DSP

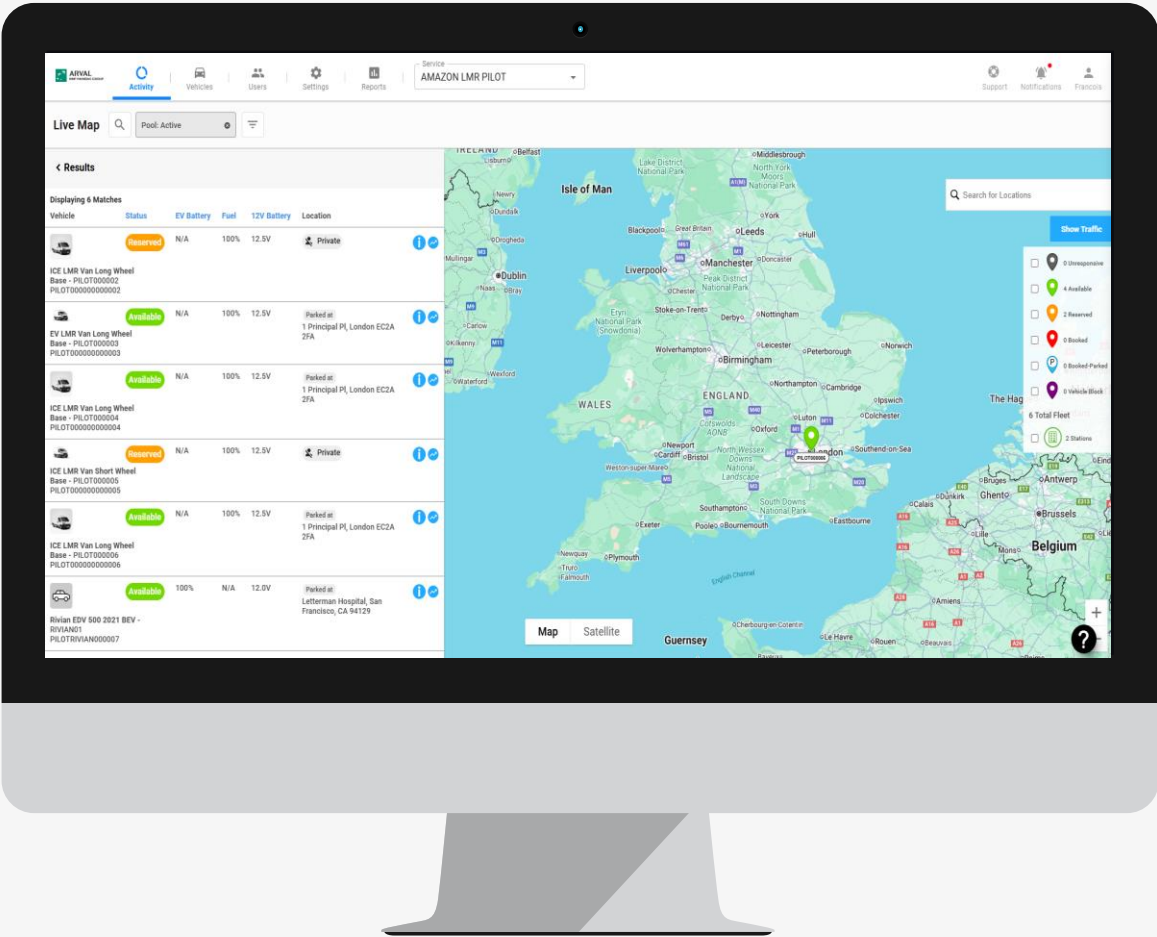
- Validate Terms and Conditions (only activated for Arval DE) during scheduled rental creation
- Incident involving a third party

FEATURES DEACTIVATED FOR DSP

- Scheduled Rentals page - "Trigger Live Rental" option for upcoming bookings
- Scheduled Rentals page - "Vehicle assignment" option for unassigned bookings
- Scheduled Rentals page - "Vehicle assignment" option for upcoming bookings
- Scheduled Rentals page - "Vehicle assignment" option for cancelled bookings.
- Scheduled Rentals page (also on Past Rentals) - "Edit" option for Ended bookings
- Scheduled Rentals page - "Refund" option for Ended bookings
- Live Rentals page - "Comment" rental option
- Live Rentals page - "Decouple" rental option
- Live Rentals page - "Validity duration" input
- Past Rentals page - "Edit Booking" option
- Alerts page - "Create Ticket" option
- Alerts page - "Update Vehicle" options accessible from the vehicle side panel
- Live Maps page - "Over the air" commands accessible from the vehicle side panel
- Live Maps page - "Edit vehicle specs" option accessible from the vehicle side panel
- Vehicles page - "Change vehicle pool" option
- Vehicles page - "Update Vehicle" options accessible from the vehicle side panel (details, block service...)
- Stations page - "Create Station" option
- Business Portal menu - Business Portal menu option from the settings dropdown
- Damages page - Damages reported by other DSPs
- Customer page - DA accounts belonging to other DSPs

HOW TO USE A LMR VAN

1. ARVAL FLEET SHARING PLATFORM - ACCESS



GO TO

Ridecell

using DSP credentials
received by email

1. ARVAL FLEET SHARING PLATFORM - HOME PAGE

ARVAL
BNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

Service
All Services

SupportNotificationsFrançois

Live Rentals

Live Rentals

Past Rentals

Alerts

Live Map

Scheduled Rentals

System Status: Operating normally.

Unresponsive

Available

Reserved

Booked

Booked-Parked

0

5

2

0

0

1-2 of 2

<<<>>>

Rental	Customer	Vehicle	Status	Validity	Booked	Position	Actions	Comment
Rental ID: 178 Thu, 07/24/2025 3:27 PM	Starflight DA +33122334455 ID: 5	ICE LMR Van Long Wheel Base PILOT000002 PILOT000000000002	Reserved	Fri, 07/25/2025 6:01 PM 0 Update		Private		
Rental ID: 179 Thu, 07/24/2025 3:27 PM	AMZ DA +33155442233 ID: 4	ICE LMR Van Short Wheel Base PILOT000005 PILOT000000000005	Reserved	Fri, 07/25/2025 6:11 PM 0 Update		Private		

From the Home page, in the “Activity” section, you can click on:

- Live Rentals: to see rentals in progress
- Past Rentals: to see past rentals
- Scheduled Rentals: to see future rentals and make a Booking



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

1. ARVAL FLEET SHARING PLATFORM - MAKE A BOOKING

ARVAL
BNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

Service
All Services

SupportNotificationsFrancois

Scheduled Rentals

+ Create Scheduled Rental

List ViewCalendar View

Unassigned - 2Upcoming - 1Active - 2Overdue - 0Overdue Assignment - 0EndedCancelled

1-5 of 5<<<>>>

Request	Service	Customer	Vehicle	Status	Start	End	Actions
Request ID: 210 Thu, 07/24/2025 3:25 PM AMAZON LMR PILOT	AMAZON LMR PILOT	Starflight DA +33122334455 ID: 5	ICE LMR Van Long Wheel Base PILOT000002 PILOT000000000002	Active Consumer Reservation Rental ID: 178	Reservation: Thu, 07/24/2025 6:00 PM Station: Amazon Corporate Office (101)	Reservation: Sat, 07/26/2025 7:00 PM	
Request ID: 211 Thu, 07/24/2025 3:26 PM AMAZON LMR PILOT	AMAZON LMR PILOT	AMZ DA +33155442233 ID: 4	ICE LMR Van Short Wheel Base PILOT000005 PILOT000000000005	Active Consumer Reservation Rental ID: 179	Reservation: Thu, 07/24/2025 6:10 PM Station: Amazon Corporate Office (101)	Reservation: Sat, 07/26/2025 7:00 PM	
Request ID: 207 Thu, 07/24/2025 3:21 PM AMAZON LMR PILOT	AMAZON LMR PILOT	AMZ Tester +33155442233 ID: 6	ICE LMR Van Long Wheel Base PILOT000004 PILOT000000000004	Upcoming Reservation Pending	Reservation: Thu, 07/24/2025 7:00 PM Station: Amazon Corporate Office (101)	Reservation: Sat, 07/26/2025 10:50 PM	
Request ID: 209 Thu, 07/24/2025 3:24 PM AMAZON LMR PILOT	AMAZON LMR PILOT	F Tester +33122334455 ID: 7	ICE LMR Van Long Wheel Base	Unassigned Reservation Pending	Reservation: Sat, 07/26/2025 10:50 AM Station: Amazon Corporate Office (101)	Reservation: Thu, 07/31/2025 11:00 AM	
Request ID: 208 Thu, 07/24/2025 3:22 PM AMAZON LMR PILOT	AMAZON LMR PILOT	Starflight DA +33122334455 ID: 5	ICE LMR Van Short Wheel Base	Unassigned Reservation Pending	Reservation: Tue, 07/29/2025 6:20 PM Station: Amazon Corporate Office (101)	Reservation: Fri, 08/01/2025 1:00 PM	

Scheduled rentals screen shows future bookings.

Click on "Create Schedule Rental" to create a new reservation.

1. ARVAL FLEET SHARING PLATFORM - MAKE A BOOKING

Create Scheduled Rental

Customer *

Starflight Tester - starflight_tester+driver@ridecell.com

Station *

Essen (ESSEN)

Start Date *

07/17/2024

Start Time *

1:00 PM

End Date *

07/18/2024

End Time *

1:00 PM

Vehicle Type *

Citroen Jumper

Rental Reason Code *

Increased routes vs forecast

CreateCancel

Rental Details

ID: 5

Starflight DA

+33122334455

starflight_tester@ridecell.com

Business Entity

AMAZON Last Mile Rental

Reservation

Request ID: 210

Reservation Start Time: Wed, 07/17/2024 1:00 PM

Reservation End Time: Thu, 07/18/2024 1:00 PM

Station: Amazon Corporate Office (101)
Amazon Corporate Office LHR16

Status: Upcoming

Vehicle

Type: Citroen Jumper

Vehicle: Unassigned

ID: 1

Booking

No Booking

Save ChangesRevert

Rental Reason

Increased routes vs forecast

Trigger Live Rental

Cancel this reservation

Create a new reservation by selecting :

- Driver Account
- Delivery Station
- Start Date & Start Time
- Return Date & Return Time
- A vehicle model amongst those available
- Reason for Booking
- Validate Terms and Conditions (only activated for Arval DE)

Booking can also be cancelled if needed

Following features not available for DSP

- Vehicle assignment
- Trigger live rental



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

1. ARVAL FLEET SHARING PLATFORM - BOOKING PARAMETERS

- Minimum start-up time before a rental = 10 minutes
- Maximum lead time = 7 days
- Minimum rental period = 1 day
- Maximum rental period = 14 days
- Buffer between two rentals = 6 hours
- No Show = 24 hours
- Cancellation* = 30 minutes before the start
- Support Email for booking = DSP email
- Alert email for late return = DSP email

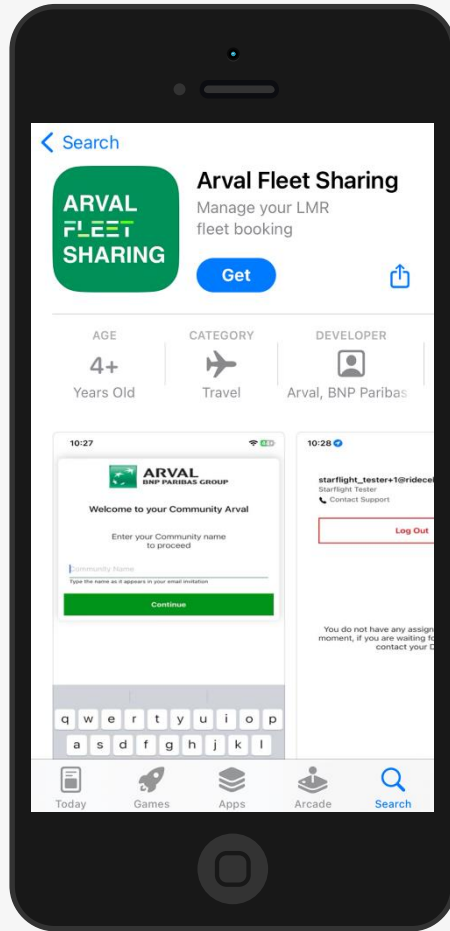
*Value to be kept, removed or amended following the contract signed with the DSP



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

2. ARVAL FLEET SHARING APP - ACCESS



DOWNLOAD



Arval Fleet Sharing

ENTER

LMRAT

as Community Name

LOGIN

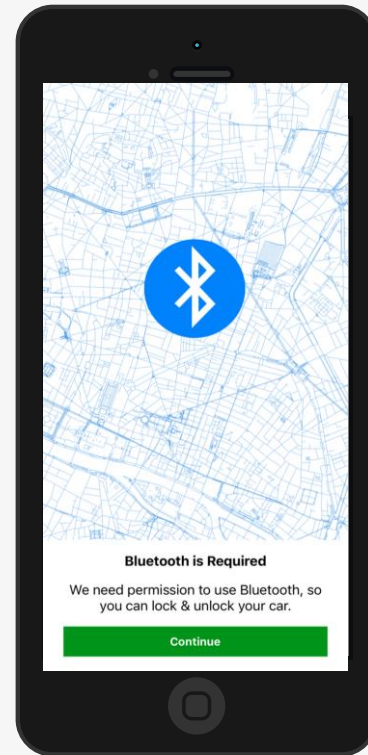
using driver credentials
received by email



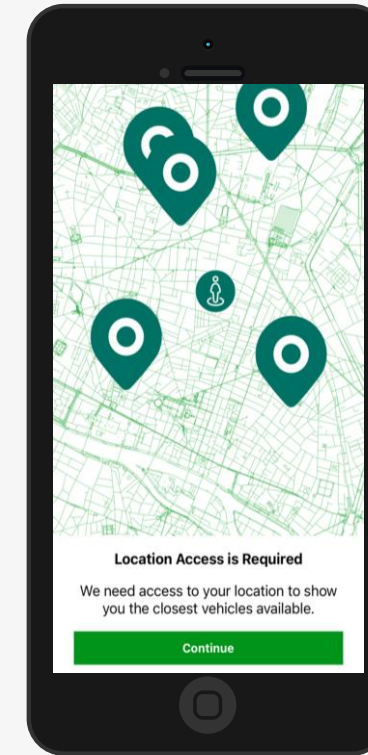
ARVAL
BNP PARIBAS GROUP

For the many journeys in life

2. ARVAL FLEET SHARING APP - CONSENT REQUIRED

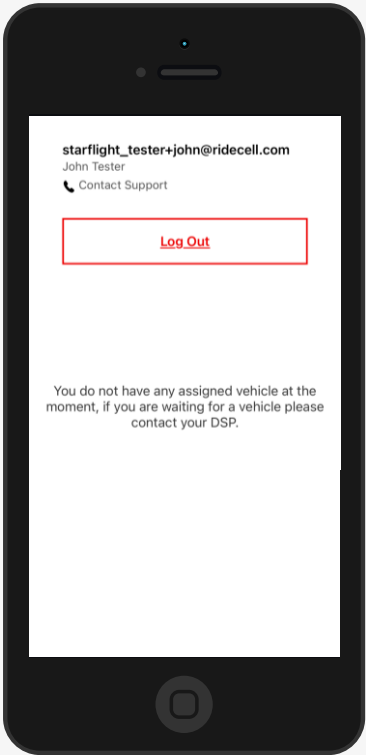


- Consent for access to Bluetooth
- For access without GSM connection
 - Quick access via Bluetooth

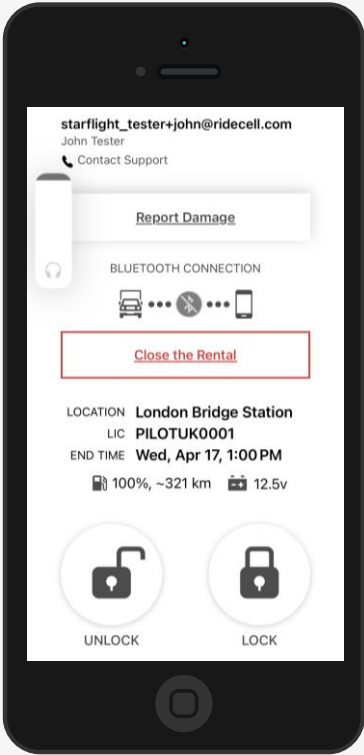


- Consent for location

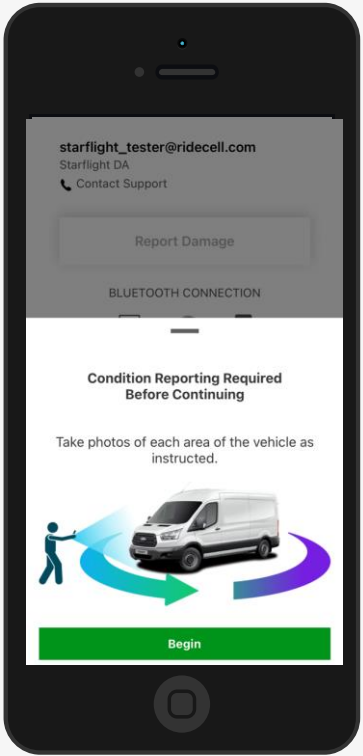
2. ARVAL FLEET SHARING APP - START A RENTAL



When logged into the app, LMR vans assigned to the respective Driver account appear



Click on "UNLOCK" button to open the van



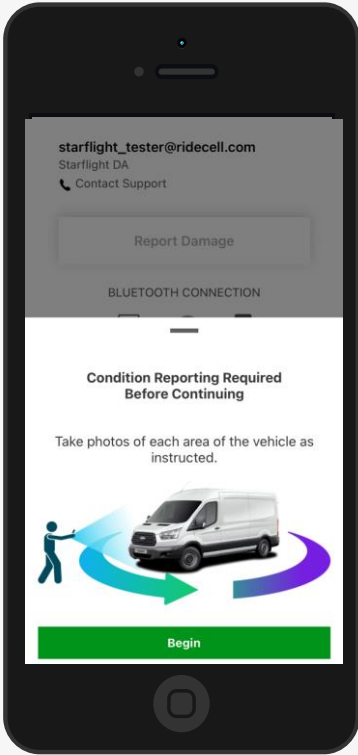
Before the van opens, report any vehicle damage and take pictures (see next page)



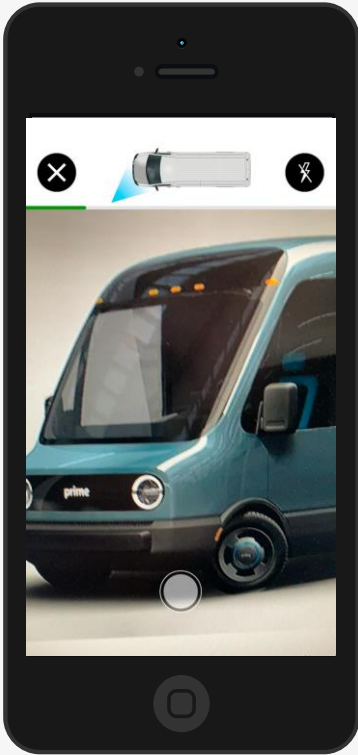
ARVAL
BNP PARIBAS GROUP

For the many journeys in life

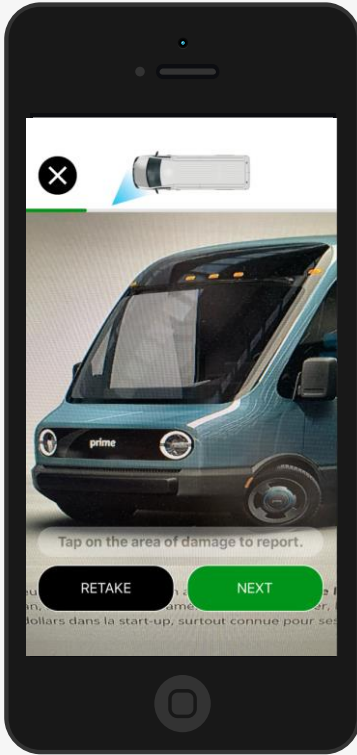
2. ARVAL FLEET SHARING APP – REPORT DAMAGE



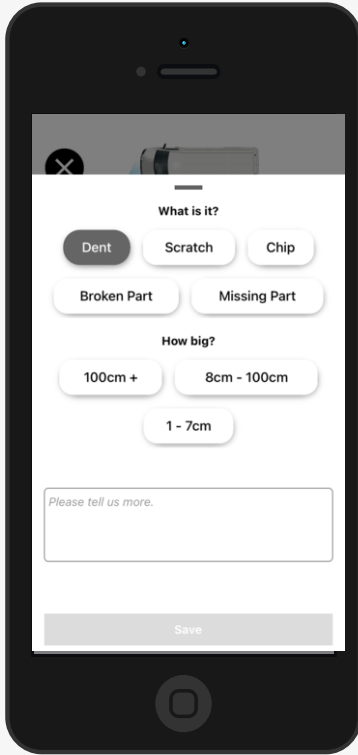
Press begin to start the process



Report any damage that has occurred and take pictures: 8 outside and 2 inside

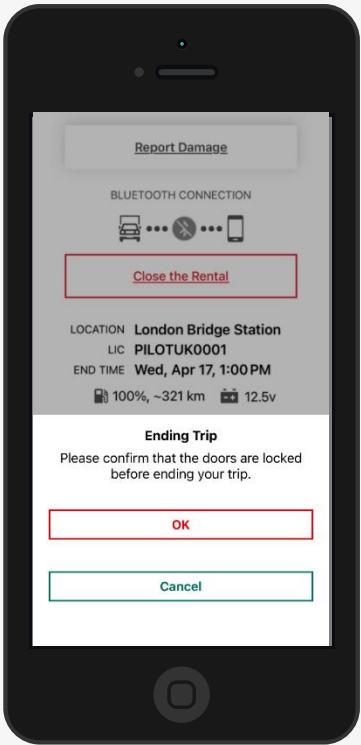


Tap to declare a damage or press next to take pictures on a different angle

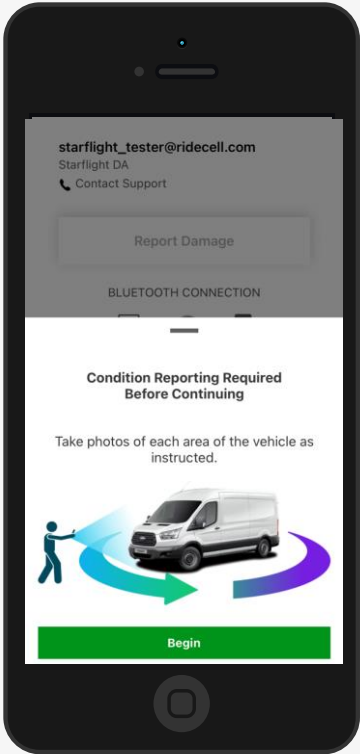


Complete the damage

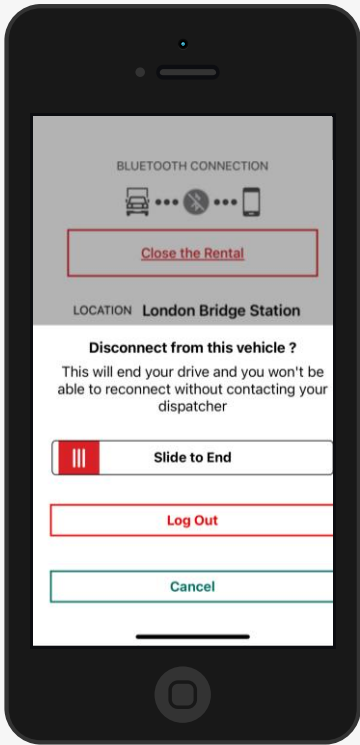
2. ARVAL FLEET SHARING APP - END A RENTAL



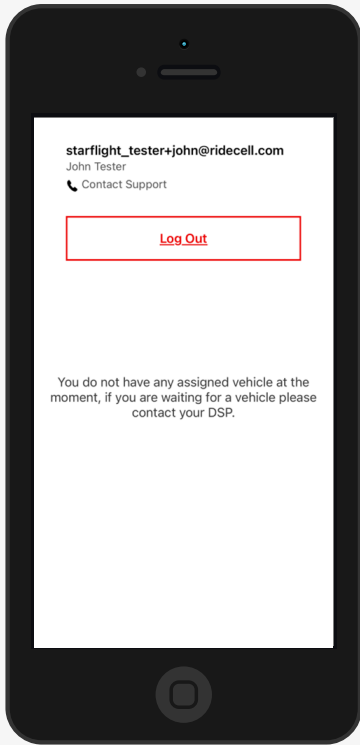
Click on "Close the rental" and "OK"



Report any damage that has occurred and take pictures (see previous page)



"Slide" to end the rental.



Complete the process and log out.

3.VAN USE IN DAY-TO-DAY BUSINESS

1

Arval Fleet Sharing app is only used for the initial opening and closing of the van.



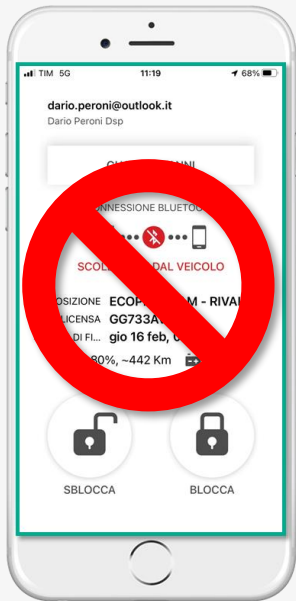
2

The vehicle key is located in the glove compartment. The EU accident form is also available there.



3

In day-to-day business, the vehicle is moved normally. There is no need for an app.



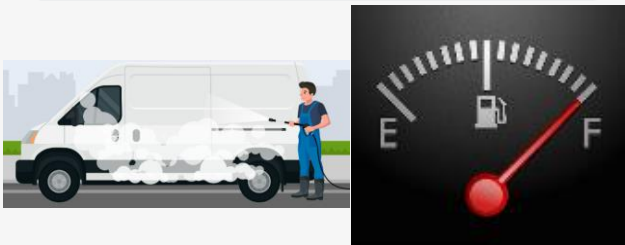
4

At the end of the rental, the key must be put back in the glove compartment.



5

The Vehicle must be returned clean and with the same fuel level as when it was picked up*.



*Value to be kept, removed or amended following the contract signed with the DSP

3. INCIDENT INVOLVING A THIRD PARTY (DAMAGE TO A THIRD PARTY E.G. VEHICLE/PROPERTY/BODILY INJURY)



1

Stop the vehicle

Do not leave the scene, as that would be considered a hit-and-run offense

2

Exchange information:

- a) Obtain third party name and address
- (b) Obtain third party vehicle registration details if a vehicle is involved
- (c) Fill out an EU accident report (reports are typically located with all vehicle documentation in the glove-box) - does not apply to UK
- (d) take photos of damage to third party as well as photos of third party vehicle license plate and any insurance stickers or discs on the windscreen (for countries where this is practice)



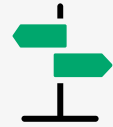
3

Call the police If you are unable to obtain certain information, such as the third party's name and address (e.g., if the third party involved is a parked car): (a) You are legally obligated to inform the police about the accident, (b) Obtain an accident report from the police, which should be signed by you and sent to the On-Site Field Point of Contact.



*Value to be kept, removed or amended following the contract signed with the DSP

ARVAL SUPPORT



ANY ISSUE ?

Please contact Arval Support team

sebastian.koch@arval.at

+43 664 88151240



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

BACK-END PLATFORM

EXTRA FEATURES

EMAIL NOTIFICATIONS

Subject : A new rental has been scheduled in FleetShare LMR

CarSharing Tenant Mails/Capital UAT x

poc+capital@ridecell.com
to mahesh+capitaluat

4:08 PM (0 minutes ago) ☆ ↶ ⋮

Translator English (UK) English (UK) Translate email Forward translated email

ARVAL
BNP PARIBAS GROUP

Hi,
A new rental, 314 has been scheduled in FleetShare LMR

Below are the details of the rental:

Scheduled Request ID: 314
Service ID: 1
Service Name: Consumer N
Consumer ID: Consumer P
Scheduled Rental ID: 18128
Reservation End Time: 4:30 a.m.

Thank you

ARVAL CAR SHARING

Activity Vehicles Users **Settings** Reports

Service: AMAZON LMR PILOT

Services | AMAZON LMR PILOT Car Share

General
User Facing Details
Registration
Pricing
Pricing Settings
Customer Verification
Operations
Stations
Scheduled Rentals

Save All Changes
Clone Service

User Facing Details

Service Description ⓘ
SHORTCODE1

Logo
ARVAL
BNP PARIBAS GROUP
Upload | Delete

Phone Number *
+33 1 57 69 75 12

Support Email *
Contact@arval.com

FleetShare LMR scheduled rental with ID 313 is overdue | Rental end time was 4:30 a.m. PDT

poc+capital@ridecell.com
to mahesh+capitaluat

Translator English (UK) English (UK) Translate email

ARVAL
BNP PARIBAS GROUP

Dear FleetShare LMR Support,

The scheduled rental reservation with id 313 was due to end at 4:30 a.m. PDT but the customer has not yet ended the booking at the time this email was sent.

Details below:

Service Name: FleetShare LMR
Scheduled Rental Reservation ID: 313
Live Rental ID: 18128
Reservation End Time: 4:30 a.m.

Vehicle:

Activity Vehicles Users **Settings** Reports

Service: AMAZON LMR PILOT

Scheduled Rentals

Lead time for conversion to Live Rental ⓘ
Hours: 0 Minutes: 10

Lead time for automatic vehicle assignment ⓘ
Hours: 0 Minutes: 0

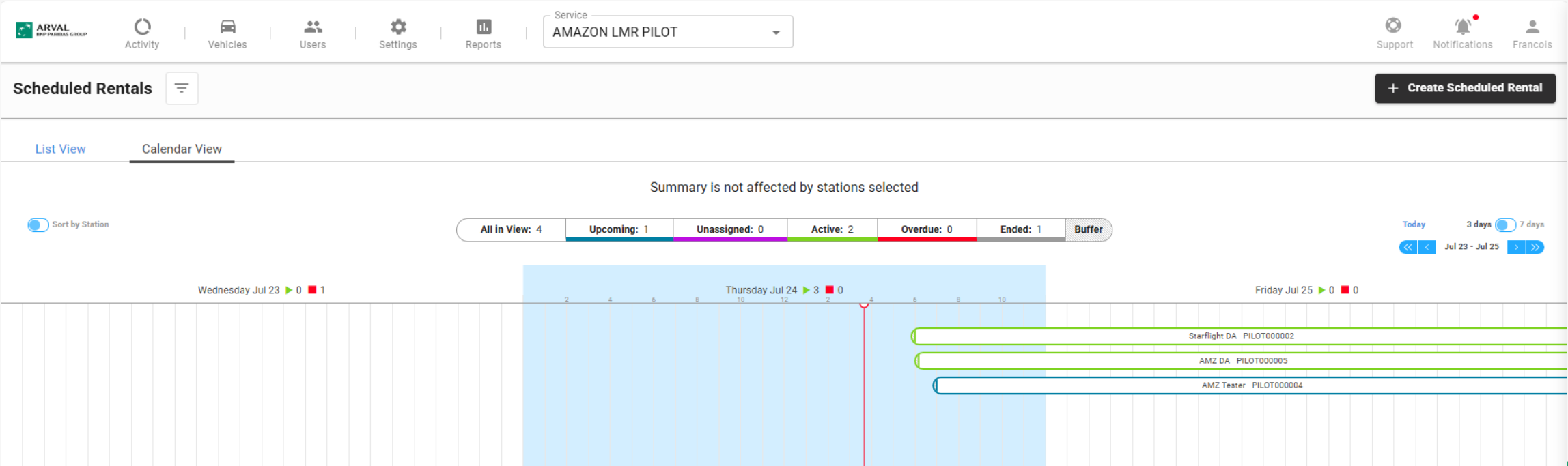
Email address(es) to alert of late returns ⓘ
Contact@arval.com
Add new email address

In Settings, you can add an email address(s) to receive an email notification when a booking is made, or to receive an email notification when a vehicle is overdue.



For the many journeys in life

CALENDAR



In the “Scheduled rentals” screen, by clicking on “Calendar view”, it is possible to graphically see the bookings on the timeline.

By clicking on “Sort by Station” you can view the calendar divided by parking.



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

PAST RENTALS REPORT

ARVALBNP PARIBAS GROUP Activity Vehicles Users Settings Reports ServiceAMAZON LMR PILOT SupportNotificationsFrancols									
Past Rentals									
1-25 of 142									
Rental	Ticket	Customer	Vehicle	Status	Start	End	Charged	Cost	Actions
Rental ID: 175 Request ID 202 Scheduled None Thu, 07/17/2025 2:20 PM		AMZ Tester +33155442233 ID: 6	Rivian EDV 500 2021 BEV RIVIAN01 PILOTRIVIAN000007	Ended Late Return: 25 mins	Reservation: Thu, 07/17/2025 2:30 PM Booking: Thu, 07/17/2025 2:20 PM Station: Amazon Corporate Office (101)	Reservation: Thu, 07/17/2025 2:40 PM Booking: Thu, 07/17/2025 3:05 PM	€0.00 Exempt	€0.00	
Rental ID: 174 Request ID 200 Scheduled None Thu, 07/17/2025 1:10 PM		AMZ Tester +33155442233 ID: 6	Rivian EDV 500 2021 BEV RIVIAN01 PILOTRIVIAN000007	Ended Late Return: 22 mins	Reservation: Thu, 07/17/2025 1:20 PM Booking: Thu, 07/17/2025 1:10 PM Station: Amazon Corporate Office (101)	Reservation: Thu, 07/17/2025 1:50 PM Booking: Thu, 07/17/2025 2:12 PM	€0.00 Exempt	€0.00	
Rental ID: 171 Request ID 197 Scheduled None Fri, 07/11/2025 7:24 AM		Starflight Tester +33122334455 ID: 3	ICE LMR Van Short Wheel Base PILOT000005 PILOT000000000005	Ended (No-Show)	Reservation: Fri, 07/11/2025 7:40 AM Station: Amazon Corporate Office (101)	Reservation: Fri, 07/11/2025 8:10 AM	€0.00 Exempt	€0.00	
Rental ID: 170 Request ID 196 Scheduled None Thu, 07/10/2025 10:20 AM		F Tester +33122334455 ID: 7	ICE LMR Van Long Wheel Base PILOT000006 PILOT000000000006	Ended Late Return: 16 hrs 51 mins	Reservation: Thu, 07/10/2025 10:30 AM Booking: Thu, 07/10/2025 11:43 AM Station: Amazon Corporate Office (101)	Reservation: Thu, 07/10/2025 5:00 PM Booking: Fri, 07/11/2025 9:51 AM	€0.00 Exempt	€0.00	
Rental ID: 169 Request ID 193 Scheduled None Wed, 07/09/2025 4:52 PM		Starflight Tester +33122334455 ID: 2	ICE LMR Van Long Wheel Base PILOT000002 PILOT000000000002	Ended	Reservation: Wed, 07/09/2025 6:00 PM Booking: Wed, 07/09/2025 4:55 PM Station: Amazon Corporate Office (101)	Reservation: Tue, 07/22/2025 6:00 PM Booking: Fri, 07/11/2025 9:51 AM	€390.00 Exempt	€390.00	
Rental ID: 168 Request ID 191 Scheduled None Wed, 07/09/2025 4:40 PM		Starflight Tester +33122334455 ID: 2	ICE LMR Van Short Wheel Base PILOT000005 PILOT000000000005	Cancelled Reason: byStaff	Reservation: Wed, 07/09/2025 4:50 PM Station: Amazon Corporate Office (101)	Reservation: Thu, 07/17/2025 4:10 PM	€0.00 Exempt	€0.00	
Rental ID: 167 Request ID 190 Scheduled None Wed, 07/09/2025 4:31 PM		Starflight Tester +33122334455 ID: 2	ICE LMR Van Short Wheel Base PILOT000005 PILOT000000000005	Cancelled Reason: byStaff	Reservation: Wed, 07/09/2025 4:50 PM Station: Amazon Corporate Office (101)	Reservation: Mon, 07/21/2025 4:10 PM	€0.00 Exempt	€0.00	
Rental ID: 166 Request ID 189 Scheduled None Wed, 07/09/2025 4:20 PM		Starflight Tester +33122334455 ID: 2	ICE LMR Van Long Wheel Base PILOT000002 PILOT000000000002	Cancelled Reason: byStaff	Reservation: Wed, 07/09/2025 4:30 PM Station: Amazon Corporate Office (101)	Reservation: Wed, 07/23/2025 4:00 PM	€0.00 Exempt	€0.00	
Rental ID: 165 Request ID 188 Scheduled None		Starflight Tester +33122334455 ID: 2	ICE LMR Van Short Wheel Base PILOT000005 PILOT000000000005	Ended (No-Show)	Reservation: Wed, 07/09/2025 4:20 PM Station: Amazon Corporate Office (101)	Reservation: Wed, 07/23/2025 3:50 PM	€455.00 Exempt	€455.00	

Past rentals are displayed on the «Past rentals» screen.



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

VEHICLES

ARVAL
BNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

Service
AMAZON LMR PILOT

Support

Notifications

Francois

Vehicles

Pool: Active

Download CSV

Upload CSV

+ Add Vehicle

1-6 of 6

ID	Photo	Vehicle	Vehicle Pin	Vehicle Status	Vehicle Details	Pool	Vehicle Group	Station	Actions
2	 Change Photo	ICE LMR Van Long Wheel Base PILOT000002 PILOT0000000000002		Reserved	N/A Black N/A N/A	Active	3 - View Groups	Amazon Corporate Office (101)	   
3	 Change Photo	EV LMR Van Long Wheel Base PILOT000003 PILOT0000000000003		Available	N/A Black N/A N/A	Active	3 - View Groups	DVI2 (DVI2)	   
4	 Change Photo	ICE LMR Van Long Wheel Base PILOT000004 PILOT0000000000004		Available	N/A Black N/A N/A	Active	Amazon LMR VG DVI2 - VG	Amazon Corporate Office (101)	   
5	 Change Photo	ICE LMR Van Short Wheel Base PILOT000005 PILOT0000000000005		Reserved	N/A Black N/A N/A	Active	Amazon LMR VG DVI2 - VG	Amazon Corporate Office (101)	   
6	 Change Photo	ICE LMR Van Long Wheel Base PILOT000006 PILOT0000000000006		Available	N/A Black N/A N/A	Active			
8	 Change Photo	Rivian EDV 500 2021 BEV RIVIAN01 PILOTRIVIAN000007		Available	N/A N/A ELECTRIC N/A	Active			

In the «Active vehicles» screen, one or more vehicles can be searched by filtering by license plate or by setting other filters from the funnel icon next to the search field.

Other features such as modifying the Pool status, updating info or sending remote commands are not allowed.

REPAIR AND CLEANLINESS

ARVAL

ActivityVehiclesUsersSettingsReportsAll Services

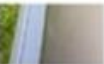
SupportNotificationsFrancis

Damages

Status: Active

+ Create Report

76-97 of 97

Tue, 11/12/2024 9:52 AM	ICE LMR Van Long Wheel Base PILOT0000002 PILOT000000000002	Starflight Tester	2	NO	  	Rental ID: 27	Previous Rental ID: 26	  
Tue, 11/12/2024 9:50 AM	ICE LMR Van Long Wheel Base PILOT0000002 PILOT000000000002	Starflight Tester	1	NO	  	Rental ID: 27	Previous Rental ID: 26	  
Wed, 11/06/2024 1:59 PM	ICE LMR Van Long Wheel Base PILOT0000002 PILOT000000000002	Starflight Tester	1	NO	  	Rental ID: 26	Previous Rental ID: 23	  
Thu, 10/10/2024 11:24 AM	EV LMR Van Long Wheel Base PILOT0000003 PILOT000000000003	Starflight Tester	1	NO	  	Rental ID: 25	Previous Rental ID: 24	  
Thu, 10/10/2024 11:24 AM	EV LMR Van Long Wheel Base PILOT0000003 PILOT000000000003	Starflight Tester	1	NO	  	Rental ID: 25	Previous Rental ID: 24	  

In the "Damages" area, there is a list of damage/cleaning reported via the app.
Damages to be reported within 24h max*

*Value to be kept, removed or amended following the contract signed with the DSP



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

USERS

ARVAL
BNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

Service
All Services

Support

Notifications

Francois

Customers

By Id,Name,NFC,Email,Ph

Update Customers

Upload Customers

Add Customer

1-17 of 17

ID ↑	First Name	Last Name	Email	Phone	Blocked	Phone ✓	Payment Card ✓	Identity Status	License ✓	Mailing Address	NFC tag Assigned	User Groups	Actions
2	Starflight	Tester	starflight_tester+1@ridecell.com	+33 1 22 33 44 55	No	Yes	No	Incomplete	No	No	No	3 - View Groups	   
3	Starflight	Tester	starflight_tester+2@ridecell.com	+33 1 22 33 44 55	No	Yes	No	Incomplete	No	No	No	5 - View Groups	   
4	AMZ	DA	amz+lmruat@ridecell.com	+33 1 55 44 22 33	No	Yes	No	Incomplete	No	No	No	AMAZON - UG for pilot	   
5	Starflight	DA	starflight_tester@ridecell.com	+33 1 22 33 44 55	No	Yes	No	Incomplete	No	No	No	AMAZON - UG for pilot	   
6	AMZ	Tester	amz+tester@ridecell.com	+33 1 55 44 22 33	No	Yes	No	Incomplete	No	No	No		   

In the user list, you can see the details of all users, their status, information, associated user groups, activity history..
You can reset your password, modify your information, delete your account.



ARVAL
BNP PARIBAS GROUP

For the many journeys in life

ANALYTICS DASHBOARD

ARVALBNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

ServiceAll Services

Support

Notifications

Fra

Analytics Dashboard

Dashboard Name

Export Files WIP

P0 Reports

Business KPIs

Vehicles

Vehicle Availability

Vehicle Engine Status

Vehicle Blocks

Reservations Report

Assets Report

FILTERS (2)

Aggregation Daily

DateRange 30 Days

Vehicle Export

	LICENSE PLATE	VIN	UNIT NUMBER/NAME	VEHICLE TYPE	VEHICLE COLOR	POOL	STATION	STATUS	DEVICE	IN FLEET DATE	PURCHASE DATE	REGISTRATION DATE	INSURANCE DATE	LAST COMMENT
1	RIVIAN01	PILOTRIVIAN000007		Rivian EDV 500 2021 BEV		active	Amazon Corporate Office	Available	dummyhw					

Scheduled Rentals Export

	RESERVATION ID	RENTAL ID	DSP CODE	FIRST NAME	LAST NAME	CUSTOMER ID	PHONE NUMBER	LICENSE PLATE NUMBER	VIN NUMBER	VEHICLE ID	VEHICLE TYPE	VEHICLE NAME	RESERVATION STATUS	RE
1	207		SHORTCODE1	AMZ	Tester	6	+33155442233	PILOT000004	PILOT00000000000004	4	ICE LMR Van Long Wheel Base	LMR Van	Upcoming	24-
2	211	179	SHORTCODE1	AMZ	DA	4	+33155442233	PILOT000005	PILOT00000000000005	5	ICE LMR Van Short Wheel Base	LMR Van	Upcoming	24-
3	202	175	SHORTCODE1	AMZ	Tester	6	+33155442233	RIVIAN01	PILOTRIVIAN000007	8	Rivian EDV 500 2021 BEV	Rivian EDV 500 2021 BEV	Closed	17-
4	200	174	SHORTCODE1	AMZ	Tester	6	+33155442233	RIVIAN01	PILOTRIVIAN000007	8	Rivian EDV 500 2021 BEV	Rivian EDV 500 2021 BEV	Closed	17-
5	137	125	SHORTCODE1	AMZ	DA	4	+33155442233	PILOT000005	PILOT00000000000005	5	ICE LMR Van Short Wheel Base	LMR Van	Ended (No Show)	07-
6	136	124	SHORTCODE1	AMZ	DA	4	+33155442233	PILOT000005	PILOT00000000000005	5	ICE LMR Van Short Wheel Base	LMR Van	Cancelled	07-
7	86	82	SHORTCODE1	AMZ	Tester	6	+33155442233	PILOT000002	PILOT00000000000002		ICE LMR Van Long Wheel Base		Cancelled	15-
8	38		SHORTCODE1	AMZ	DA	4	+33155442233				ICE LMR Van Long Wheel Base		Cancelled	15-
9	39	38	SHORTCODE1	AMZ	DA	4	+33155442233	PILOT000002	PILOT00000000000002		ICE LMR Van Long Wheel Base		Closed	15-

In the «Reports» section you will find the Analytics Dashboard with KPIs and graphs divided by thematic areas

Each screen can be filtered. Graphs and tables are editable.

NOTIFICATION CENTER

ARVAL
BNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

Service
All Services

ARVAL
BNP PARIBAS GROUP

Activity

Vehicles

Users

Settings

Reports

Service
AMAZON LMR PILOT

Live Rentals

System Status: Operating normally.

Unresponsive

Available

Reserved

Booked

Booked-Parked

0

5

2

0

0

Rental

Ticket

Customer

Vehicle

Status

Validity

Booked

Rental ID: 178
Request ID: 210
Thu, 07/24/2025 3:27 PM

Starflight DA
+33122334455
ID: 5

ICE LMR Van Long Wheel Base
PILOT000002
PILOT000000000002

Reserved

Fri, 07/25/2025 6:01 PM
0
Update

Rental ID: 179
Request ID: 211
Thu, 07/24/2025 3:27 PM

AMZ DA
+33155442233
ID: 4

ICE LMR Van Short Wheel Base
PILOT000005
PILOT000000000005

Reserved

Fri, 07/25/2025 6:11 PM
0
Update

Notifications Center

203 Rivian EDV 500 2021 BEV
Automatic Cancellation: Cancellation of expired unconverted rental
Service: AMAZON LMR PILOT
Thu, 07/17/2025 3:00 PM
Unresolved

203 Rivian EDV 500 2021 BEV
Conversion to Live Rental Failed: No vehicle assigned
Service: AMAZON LMR PILOT
Thu, 07/17/2025 2:40 PM
Unresolved

202 Rivian EDV 500 2021 BEV
Overdue
Service: AMAZON LMR PILOT
Thu, 07/17/2025 2:40 PM
Unresolved

201 Rivian EDV 500 2021 BEV
Conversion to Live Rental Failed: No vehicle assigned
Service: AMAZON LMR PILOT
Thu, 07/17/2025 2:00 PM

In each screen, at the top right there is the notification icon with the number of notifications to manage.

Clicking it opens a list of notifications relating to the service (e.g., bookings without assigned vehicles due to reduced availability of cars)

LMR Policy

LMR POLICIES AND FEES

For everyone’s comfort, we ask that you respect the following rules when using LMR vehicles. Please refer to your DSP LMR contract.

Item	Rule
1. Driver profile	LMR drivers should be older than 25 years old with no less than 2 months tenure.
2. Bookings	LMR vehicles cannot be used without booking.
3. Damage reports	In case of an accident, the driver must report all damages on the booking platform and fill out paper form/accident form as needed within 24h.
4. Vehicle inspections	Driver must conduct vehicle inspections before and after rental with clear photos, otherwise unclear photos will expose users to damage liabilities.
5. Cleanliness	Vehicles must be returned in a condition that does not require an extra paid cleaning service, otherwise cleaning fees will apply.
6. Theft	The driver must return the vehicle without any missing vehicle parts (keys, phone cradle...) missing parts will result in extra fees to replace missing items.
7. Late Return	DSPs must return LMR vehicle on time.





THANK YOU!