

SCHEDULE 1

Wear and Tear Policy on Termination

SECTION 1 - GENERAL CONDITION STANDARDS

1) Vehicle Return Requirements

- a) Vehicles must be maintained as described in the Vehicle Owner's Manual.
- b) Each Vehicle must be in sound mechanical and electrical operating condition. All lights and lamps must be operational. Any issues causing visible warning lights to illuminate on the instrument panel must be corrected prior to return.
- c) No post-delivery modifications are allowed to the Vehicle.
- d) Vehicle must be returned at the agreed upon Amazon Delivery Station (or other designated location) on the agreed upon date unless instructed otherwise.
 - i) Return must occur during normal business hours.
 - ii) Vehicles must have a quarter (1/4) of tank of fuel, if it is less than one quarter, Arval will fill up the tank and pass the expense to the Customer. For electric vehicles the charge level of the batteries must be at least 85%.
 - iii) All upfits (as agreed with Amazon from time to time) must be in place and in good working condition on all Vehicles returned.
- e) Vehicles must have all sets of keys, programmed keyless remotes, owner manuals, included as original equipment (as applicable).
- f) Vehicles must display actual mileage.

SECTION 2 – TYRES, BRAKE PADS & BRAKE ROTORS WEAR AND TEAR DEFINITIONS

At return, tyres, brake pads and brake rotors will incur a full replacement charge based on the below conditions:

- a. Tyres - Tyre tread depth must be no less than 3mm.
- b. Brake pads – Remaining thickness must be no less than 5mm.
- c. Brake rotors – If replacement is needed as determined by repair expert.

SECTION 3 - EXCESS WEAR AND TEAR DEFINITIONS

The Customer will only be charged for excess wear and tear on return. Normal wear and tear is assumed and will not be charged. The examples provided in the table below are indicative only and are not intended to be exhaustive.

Exterior	Examples of Chargeable Excess Wear
Scratch	When scratch exceeds 6,35 cm, single or cumulative on painted panels
	When scratch exceeds 15,24 cm, single or cumulative on bumpers
Dent	When any panel contains 4 or more dents of any size



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	When any dent is greater than 6,35 cm in diameter
Chip	When there are 10 or more chips on any one panel
	When any chip is greater than 6,35 cm in diameter
Poor Quality Repairs	When the following are visible: there is existence of peeling paint, drips, wavy panel repairs, paint spidering or cracks, color mismatch, scratches covered with touch up paint, etc.
Frame/Structural/Unibody Damage	Any such damage
Paint Contamination	When excessive clear coat etching has occurred. Tree sap, acid rain spotting, bird droppings, fluid spills, etc.
Misaligned Panel	When the misalignment is greater than 1/8 an cm
Side Mirror(s)	When broken, cracked or missing
Interior Trim / Upholstery / Carpet	Examples of Chargeable Excess Wear
Interior Trim / Upholstery / Carpet	Burns, holes, tears, cuts, singeing or staining, when larger than 1.7 cm on seats or headliner; when greater than 6,35 cm on Carpets
Windshield / Glass	Examples of Chargeable Excess Wear
Windshield	Stars, bulls-eyes, cracks, chips with "spider legs", scratches, etc. which are either: (i) larger than 0.7 inches; or (ii) of any size within driver's line of sight
Glass	Stars, bulls-eyes, cracks, chips with "spider legs", scratches, etc. which are larger than an inch
Wheels / Wheel Covers	Examples of Chargeable Excess Wear
Wheels or Wheel Covers	When not the original parts provided
Scratch or Gouge in Wheel	When scratch or gouge exceeds 15,24 cm, single or cumulative; when wheel is dented or has other structural damage
Bent Wheel	When damage affects performance or safety
Wiper	Examples of Chargeable Excess Wear
	When wipers and / or blades are not present or are visibly damaged
Part & Accessories / Misc.	Examples of Chargeable Excess Wear
Aftermarket parts	When original equipment is missing, or when any damage is caused (to either the parts or the Vehicle) by removal or installation of parts

Suspensions	When altered or damaged
Keys and Remotes	When missing/not working
Knobs/handles, etc.	When missing, broken or inoperative
Engine / Mechanical / Other	Examples of Chargeable Excess Wear
Engine or Mechanical Damage	Mechanical, electrical or engine damage due to failure to maintain the Vehicle in accordance with the owner's manual and the Armada Program Preventative Maintenance Schedule, with the Armada Program superseding, including but not limited to damage caused by oil gelling or solidifying in the engine housing, more commonly referred to as sludge. Because oil sludge damage is not always readily ascertainable through a visual inspection, charges may apply, subsequent to the lease termination, if this condition is not discovered until a later inspection.
Lights (Headlights, Turn Signals, Tail Lights, etc)	When any glass or plastic covering(s) is/are broken or any light(s) is/are not functioning
Electrical	When electrical equipment and electrical accessories are inoperable
Exhaust system	When there exists any exhaust leaks or damage to the exhaust system
Flood / Water Damage	Any such damage
Warning Lights	When warning lights are illuminated. Diagnostic fee & other charges may apply.
Vin Plate /Sticker Missing	When either of these items are missing

SECTION 4 – TURN IN ASSESSMENT EXAMPLE:

Tyre tread depth = 6mm

Brake pad thickness = 4mm

Rotors require replacement

(for illustrative purposes only)

Excess Wear and Tear Damage present at Turn-in = €1,600

Tyre fee = €0

Brake pads & Rotors fee = €620

DSP Deposit = (€575)

Amount due from DSP for Excessive Wear and Tear = €1,645